

DIRECTORY





2019 Port of Brownsville Directory

AAPA Communications Awards Program

Entry Classification: Directories/Handbooks

SUMMARY

The Port of Brownsville Directory is a comprehensive resource tool for industry, community and media relations, outlining economic development initiatives, intermodal capabilities and contact information for port-related businesses, stakeholders and other maritime related industries. The directory is intended to close the gap of communication between the port and the business community, the general public and members of the media.

The project is comprised of three components: a printed English issue, a printed Spanish issue, and an electronic version available on the port's website. The directory was designed to be a revenue-neutral project and does not impact the port's operational budget.

- Electronic version: http://www.portofbrownsville.com/business-with-the-port/directory/
- Downloadable PDF (English): https://www.portofbrownsville.com/wp-content/uploads/2019/06/POB 2019Directory interactive.pdf
- Downloadable PDF (Spanish): https://www.portofbrownsville.com/wp-content/uploads/2018/07/2019-POB Directory Spanish print.pdf



COMMUNICATIONS CHALLENGES AND OPPORTUNITIES

As an important resource tool, the directory connects the port with the business community, the general public and members of the media – the three target audiences of the publication.

The Rio Grande Valley (RGV) in South Texas covers 1,881 square miles, has a population of 1.5 million and is comprised of 46 cities and towns and more than 100 communities. As the economic driver for this region, the Port of Brownsville plays a vital role in our community. Telling the story of how and why the port is the main catalyst for economic development in the RGV is the challenge for this project.

The 2019 Port of Brownsville directory positions the port as a competitive and strategic hub for intermodal transportation and thereby a logical extension of each RGV cities' economic development initiatives. The Fast Facts and Docking Facilities sections were written and formatted to provide site selectors and economic developers a convenient and easily understandable reference with service providers and contact information.



Additionally, the directory opens the gate to the public by providing them with a glimpse of the activity that otherwise goes unnoticed daily. The photography featured in the directory offers a compelling visual representation of the daily operations of the port that *works* – our port's tagline.

The Port of Brownsville is the only deepwater seaport directly on the U.S.-Mexico border and has established strong business relationships with international companies based in Mexico. To that end, a condensed version is translated to Spanish and is a secondary component of the directory available to current and potential Mexican customers. All translations are done in-house by a certified port staff translator.

Twelve thousand copies of the directory were printed with more than 3,500 mailed to various ships agents, logistics firms, third-party logistics providers and ocean shipping lines across the United States.

The directories were hand-delivered by communications and port staff to all RGV economic development corporations, chambers of commerce, port tenants, elected officials, media outlets, public libraries, and potential business partners. The directory was also published and featured on the port's website as well as distributed at industry trade shows and public port presentations.



OVERALL MISSION

The Port of Brownsville's mission:

"To be a leader in business development by providing state-of-the-art infrastructure expansion, developing economic opportunities, providing the best transportation facilities possible, and exhibiting high standards of public administration with the ultimate goal being to improve quality of life and create employment opportunities, gain the public's trust and confidence in order to increase growth development, and establish the port as a world class port."

The content in the directory highlights how largescale industrial development at the port is transforming our region's economic landscape with billions of dollars of investment and thousands of new jobs at the port. These major projects include:

- Three liquefied natural gas (LNG) projects, representing a combined investment of \$38.75 billion.
- Potential development of a state-of-the-art steel mill with a capital investment of \$1.6 billion.
- Construction of a new liquid cargo dock and rehabilitation of existing docks, patios and internal roads.
- Port's plan to deepen its channel from 42 ft to 52 ft.

As identified in the directory, the port is the region's leading economic driver creating more than 8,000 jobs locally and infusing more than \$2 billion annually to the regional economy. Activity at the port is also responsible for more than 44,000 jobs in the state of Texas and supports the state's economy with \$3 billion annually.

This information demonstrates not only the port's regional footprint but it's global reach, as well as the port's mission to advance regional trade and commerce while stimulating economic development and job creation.





PLANNING AND PROGRAMMING

Port of Brownsville Directory goals:

- Position the Port of Brownsville as a competitive and strategic hub for intermodal transportation and industrial development.
- Position the port as a regional asset informing the general public about the port's significance as the region's leading economic driver.
- Provide local and trade media with an accurate and reliable source of detail.

Target audiences:

- Business: Potential customers, port tenants and the business community.
- Community: General public.
- Media: Local and trade media outlets on both sides of the U.S.-Mexico border.

This project is comprised of three components: a printed English issue, a printed Spanish issue, and an electronic version available on the port's website.

To help establish relationships with the target audiences, the directories were hand-delivered by communications and port staff to business offices, public libraries and newsrooms throughout the region. The directories were also available at industry trade shows, community events and public port presentations.

An additional 3,500 copies were mailed to various ships agents, logistics firms, third-party logistics providers and ocean shipping lines across the United States. All newsrooms of local media received at least a dozen copies of the directory and trade media contacts received copies by mail.





ACTIONS AND OUTPUTS

The 2019 publication is the port's third comprehensive directory. The Communications Department is relatively new (4 years old) and has a staff of two. The objective was to pay for the project from advertising revenue without creating an onerous relationship with port tenants and users. By investing in the directory, advertisers would feel a sense of ownership and pride in the success of the directory. Ad sales for the 2019 Port of Brownsville Directory more than covered the hard costs of creating and printing the directory, achieving the objective of being revenue-neutral.

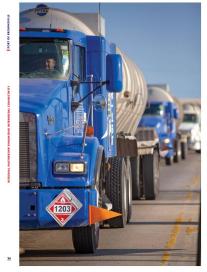
The Brownsville Navigation District (BND) is composed of a five-member elected commission. The members are elected to four-year staggered terms and the BND holds elections every other year during the month of May. For this reason, the directory is published every June to accommodate any changes in leadership after an election period.

All components of the directory, including writing copy, selecting photography, ad sales, translation of articles, creation of maps and graphics and review of contact information featured in the Green Pages, are done internally.

Communications staff begins planning for the directory in January. The first three months of the sixmonth project are spent creating an outline for articles and photography, soliciting advertisers, contacting all port tenants to provide their contact information, developing the port facilities map, and soliciting bids from printers. The remaining months are spent writing, photographing port facilities, editing, translating, finally printing and distribution.

Organizing more than 500 companies with contact information into more than 60 categories consumes almost two months of daily additions and editing.

The directory content covers several topics: new business opportunities, capital investments, overall port capabilities, port facilities, business directory, and maps. To make the directory attractive to the reader and help staff keep track of the information, the content is divided into four sections (Featured articles; Fast Facts; Overall Facilities; Business Directory). The use of hi-resolution, professional photos and colorful graphics provide a supportive visual of the port that works – our port's tagline.





The Port of Brownsville is the only deepwater seaport directly on the U.S.-Mexico border and has established strong business relationships with international companies based in Mexico. To that end, a condensed version is translated to Spanish and is a secondary component of the directory available to current and potential Mexican customers. All translations are done in-house by a certified port staff translator.

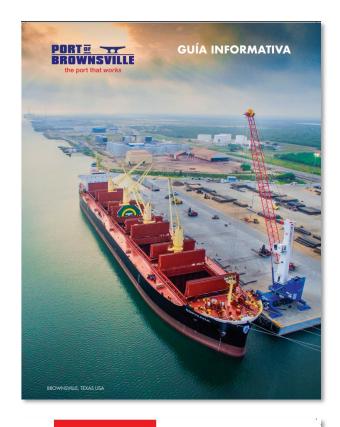
The Spanish version of the directory can be viewed here: https://www.portofbrownsville.com/wp-content/uploads/2018/07/2019-
POB Directory Spanish print.pdf

The directory has been distributed to EDCs, chambers of commerce, tenants, employees, media outlets, potential business partners, public libraries and elected officials. Thousands of copies have been hand-delivered personally. Copies have also been distributed at trade shows, regional, state and international events and by mail upon request, in addition to the 3,500 copies that were initially mailed to various ships agents, logistics firms, third-party logistics providers and ocean shipping lines across the United States.

The electronic version of the directory is available on the port's website at

http://www.portofbrownsville.com/business-with-theport/directory/

The directory's website version has recorded more than 4,200 views from June 2019 to date, with an average of 350 readers per month.



RUMBO A MÉXICO

La proximidad del Puerto de Brownsville con Mòxico, la segunda economía más grande de América Latino, le brinda al puerto una ubicación privilegiada para servir como punto de transbordo para el despacho de productos y materiales a centros multinacionales de fabricación en

El Puerto de Brownsville mueve más acero a México que cualquier otro puerto marítimo de los EE.UU. En 2018, el puerto movió 3.2 millones de toneladas de

Monteney, el principal centro industrial dei Mexico, es sede de dicense de empressos esconcicidas a en sede de dicense de empressos esconcicidas a nivel internacional. Esta metròpalis mesicana es encuentra a tan solo 321 kilómetros de distancia del Puerto de Bitovnsville y las plantas acereras de esta ciadad dependen de la calgistica eliciente que ofrese el puerto. Elicientes curacis fronterizos se ubican a solo 11 kilómetros del puerto por corretera y a 21 kilómetros de distancia por ferrocarril mediante el Puerte literacional del Ferrocarril del Classe.

Además de las crecientes exportaciones de acero las recién implementadas reformas petroleras en México conthibyen a li naremento del cruce de carga por la frontera. Diesel, gazolina premium y otros lubricantes son transportadas al sur con mayor frecuencia y volumen. Las importaciones de combustible, como el combustible #0, son trespentadas en pressonal de justos meritieno.

Estas actividades han ayudado a la Joan de libre Comercio No. 62 PIEZ por sus siglas en inglés) a montenerse entre las principales del país. De acuerdo con el más reciente reporte presentado a Congreso de EE UU., por el tercer año consecutivo la FIZ No. 62 de puento se bulco en el segundo lagar por el vular de exportaciones de entre las 293 zonas de libra comercio en el país, reportandos \$3.6 mil millones de dólares en exportaciones. La anterior no es ninguna sorpresa, ya que más de 10 millones de consumidores viven a menos de tres horas de distancia del puerto, muchos de los cuoles se encuentran ubicados al sur de la frontera. El fransporte de carga de y hacio Músico es fácil gracias a la gran unitadad de acciones del transporte

Irea terrocarriles de Clase I oftecen un comeniente servicio ol puerto con Unión Pacífic y BNSF Railvey sirviendo las rutas hacia el norte, y Kansas City Southern de Microco offeciendo sus servicios para carga destinada al sur de la frontera. Brownsville Roc Garden International Railvey (BRC por sus siglas en inglia), que es operados por OmniTRAV mediante un acuerdo con el puerto, complementa a los proveedores de Clase I con 72.4 kilómetros de vázi de fenocarril dentro del puerto.

Juando se requiere el transporte de carga por aminio, el Puerto de Ebranville cuenta can un sclusivo corredor para vehículos can sobrepaso. Juan tata carrelera para formajorne pesado permite que lo somiones entren y solgan del puerto cargados con el esco legal máximo en Mixeico de 57,000 kg. Jo. cual ganifica más de 20,400 kg. por encima de los limites es obrepesos imprestes en EE ULI Esto se traduce en horas extraordinarios de fiempo, dinero y eficiencia spática.

El transporte de carga de y hacia México es fácil gracia: a la gran variedad de opciones de transporte. Diesel, possible premium y atros lubricantes son transportados.



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OUTCOMES

Relationships with RGV communities have solidified the port's role as the backbone of the regional economy among the various RGV cities and other entities. This can partly be attributed to the directory's success in telling the port's story by way of insightful articles and visually compelling photography and graphics.

Public interest has grown as well, and the directory has become a popular resource tool within the regional community. Chambers of commerce, regional visitor's centers and public libraries for example, have requested hundreds of additional copies of the directory stating their visitors are interested in learning more about the port and continue to request copies of the publication.

Our community outreach efforts have been successful in placing the directory in school campuses and libraries of the Brownsville Independent School District. The directory is now available to local students as an informative resource tool.

Additionally, advertising sales for the port directory have reported a steady increase since its inaugural issue in 2017. The 2019 port directory grew by 10 percent from 2018 allowing us to grow the publication through new pages and circulation from 10,000 to 12,000 copies. Port staff has been successful in acquiring advertisers without the need of an aggressive approach to solicit advertising for the publication.

Port of Brownsville Directory Ad Sales



New advertisers cite previous issues of the directory as their reason for wanting to advertise. As an example, The University of Texas A&M-Kingsville reached out to port staff with the intention to feature an ad after receiving a copy of the 2018 directory. The university campus is located just outside of Corpus Christi, about 120 miles north of the Port of Brownsville.

Port staff and commissioners continually receive positive comments from various sources about the quality of the 2019 Port of Brownsville directory.